

EMERGENCY CONTACT LIST



MIDSTREAM

HF Sinclair Midstream  
Emergency Number: 1-877-748-4464  
Website: www.hfsinclair.com/about-us



Phillips 66 Pipelines LLC  
Emergency Number: 1-877-267-2290  
Website: www.phillips66pipeline.com

To learn more about your local pipeline operators, please visit [id.pipeline-awareness.com](http://id.pipeline-awareness.com)

**Note:** The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov) for transmission companies not listed above.

One-Call System	Phone Number
DIGLINE, Inc. ....	1-800-342-1585
North Idaho 811 .....	1-866-242-5844
Bonner/Boundary One Call.....	1-800-626-4950
Shoshone/Benewah One Call .....	1-208-753-8041
Kootenai County One Call.....	1-800-428-4950
National One-Call Referral Number.....	1-888-258-0808

# 2024 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - IDAHO

## EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!  
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

## RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/  
peculiar odors/dead insects around gas line/dead  
vegetation
- Rainbow sheen on the water/mud or water bubbling up/  
frozen area on ground/frozen area around gas meter
- Other utility emergencies

## PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

### The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



## EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations

## IDAHO

### DIGLINE, Inc

Website: [www.digline.com](http://www.digline.com)

Advance Notice: 2 full business days    Marks Valid: 3 weeks

Law Link: <https://legislature.idaho.gov/statutesrules/idstat/Title55/T55CH22/>

TICKETS			STATE LAWS & PROVISIONS							NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED								
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	N	N	Y	Y	Y	N	Y	Y	Y	Y	N	15"	N	Y	15"	Y	Y	Y	Y	Y	24"

### Bonner/Boundry One Call

### Shoshone/Benewah One Call

### Kootenai County One Call

Website: [www.passwordinc.com](http://www.passwordinc.com)

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N	Y	N	N	Y	Y	Y	N	Y	N	Y	Y	N	15"	N	Y	15"	Y	Y	Y	Y	N	24"
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**Know what's below.  
Call before you dig.**

